

Program Deliverables

The following chart identifies the Ministry of Children and Youth deliverables for the local PSL system and our achievement of these targets for fiscal year 2006-2007.

Ministry of Children and Youth Services (MCYS) Deliverables for Preschool Speech and Language

* MCYS Deliverables for SDG & PR (April 2005 – March 2006)	Target PR April 2006 – March 2007	Actuals (PR) (April 2006 – March 2007)	Gap
1. A single phone number for common intake will be maintained	Single phone line	Present	Nil
2. Average age of identification will be reduced to 22 months	22 months	21 months	Nil
*3. Wait time from referral to first intervention will be reduced to 12 weeks	12 weeks	33 weeks	+21
4. 440 new children will be assessed	176	163	-13
5. Number of children waiting for assessment will be reduced by 40	16	Instead, number waiting increased by 28	+44
6. 150 children will be transitioned to school	60	75 children	Nil
7. 1,210 children within the age range will have been seen by the end of the year	484	924 children	Nil
8. 830 children within the age range will have been seen during the year	332	414 children	Nil
9. 275 parents will self refer for service	110	66	Nil
10. At least the following interventions will be provided: Parent training, Caregiver consultation, SLP Group Therapy, Mediator Group Therapy, SLP Individual Therapy, Mediator Individual Therapy, Home Programming, Monitoring and Parent Consultation	As described in deliverable	Present	Nil
11. Public Awareness activities and Parent Education sessions will be provided	As described in deliverable	Present	Nil
12. A plan to utilize the funding enhancement will be developed and presented to the Best Start Network for incorporation into the 2007-2008 local Best Start Plan.	As described in deliverable	Yes	

Overall, the program was able to meet the majority of the above deliverables. However, the wait time from referral to first intervention for service has continued to increase, as well as the number of children waiting to be assessed. The single most important factor in reaching our goal of wait list reduction is clinical staff recruitment and retention. This is an ongoing challenge. Meanwhile, a number of other strategies have been implemented to reduce wait times, these include:

- block system to service children/families
- group interventions
- community trainings
- use of alternate personnel
- documentation/report writing
- reassignment of duties/clerical responsibilities

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